

OBJECTIVE

To assume a leadership position in a healthcare organization that will utilize my clinical knowledge in the field of information management with a strong emphasis in project management in the IT arena, to meet and exceed the organization's goals and objectives

EXPERIENCE

09/2007 – PRESENT U.T. M.D. ANDERSON CANCER CENTER HOUSTON, TEXAS

The University of Texas M.D. Anderson Cancer Center is a world renowned, multi-facility institution seeking to eliminate cancer through programs that integrate patient care, research, prevention, and education. With information technology dispersed throughout the organization, clinical and research information is centralized at the Electronic Medical Records (EMR) department. ClinicStation, the home-grown electronic medical record is built with a service-oriented architecture (SOA) using the Microsoft.NET platform. is tasked to provide a foundation supporting numerous existing heterogeneous systems and into which its different departments could integrate commercial software applications solutions. My experience in the clinical setting as a nurse, a manager and my systems analysis expertise coupled with strong people skills to build teams will ensure meeting project timelines within budget.

IT Project Manager

- One of my projects is the automation of the institution's chemotherapy and research protocol order sets. This project incorporates electronic signatures with the ability to route the orders to the different groups of clinical and ancillary work groups. This is the institution's first attempt to move into physician order entry with clinical decision support systems.
- Another project I manage is the automation of patient informed consent application throughout the institution for chemotherapy, surgery, research and registration consents. This project is in collaboration with one of the partners of M. D. Anderson Cancer, DialogMedical. The IT solution allows for a consistent education, discussion and documentation of the informed consents.
- Other projects under my supervision included the medication reconciliation, nursing vital signs and documentation systems. I liaise between the EMR department and subject matter experts of the financial systems to identify revenue transformation efforts in accordance with the changing payment environment in healthcare.

07/1997 – 09/2007
HOUSTON, TEXAS

U.T. M.D. ANDERSON CANCER CENTER

Sr. Business Process Consultant

- Lead business systems analyst for the Picis project, the preoperative IT solution for the preoperative, anesthesia, critical care and post-anesthesia care units, the high-acuity areas of the hospital. Developed the process analysis documentation, policies and procedures for the clinicians. Coordinated the technical-related activities with other information systems technical support and/or technical development resources (software development, database administration, network, support, operating systems, server group, etc.)
- Led interdisciplinary user-disciplinary sessions in database build and system configuration.
- Coordinated with physicians, nurse anesthetists, and various department managers to maintain a fine balance in which IT operations needed to be within budget constraints yet still continued to meet project goals but also to ensure their needs were met on a daily basis.
- Participated in the development and maintenance of implementation plans for development, test, production and training system and desktops, procurement activities and all licensing

requirements.

- Performed data mining to generate business cases for improvement of operations. Created reports using Crystal, MSQuery, and various reporting engines.
- Coordinated the assurance of proficiency within the clinical service areas to ensure that the applications are utilized for maximum efficiency.
- Designed a multi-media instructional module (computer-based training) and other materials for the project. Trained clinical and non-clinical personnel in the utilization of the developed hospital information system in the classroom setting and one-on-one sessions.
- Implemented other hospital information systems - Maxys software, the IT solution for case management and the Cerner laboratory systems.

05/1995 – 07/1997
HOUSTON, TEXAS

U.T. M.D. ANDERSON CANCER CENTER

Clinical Referral Specialist

- Coordinated the development, modification, communication and implementation of new patient screening criteria.
- Analyzed, re-designed and evaluated the referral process . Participated in the “Front Door Re-engineering “ undertaken with KPMG Peat Marwick.
- Participated in the pilot study to improve the Insurance Approval work process for new patients. Collaborated with the Insurance Verification group under New Patient Services to design a workflow to increase revenue collection.
- Participated in the pilot and implementation of the new telecommunication system for the New Patient Services. Involved in the constant re-evaluation of the workflow – the statistics of dropped calls, average time on hold, and number of referrals, productivity metrics.
- Acted as the liaison between the staff physicians, the Multi-disciplinary Care Centers, the Patient Business services, the referral staff, the referring physicians and the patients.
- Served as a resource person for treatment and protocol information for referring physicians and the public.
- Provided orientation to the hospital employees and new patients

09/1989– 05/1995
HOUSTON, TEXAS

U.T. M.D. ANDERSON CANCER CENTER

Nurse Clinician, Assistant Nurse Manager

- Provided direct care to assigned thoracic and gastrointestinal oncology patients.
- Supervised and evaluated patients care delivery in the nursing unit during the assigned shift.
- Served as preceptor to new nursing personnel.
- Assisted the Nurse Manager in various activities - staffing, budgeting, scheduling, quality assurance.
- Analyzed the current end-of-shift reporting process. Proposed, piloted and implemented enhanced workflows for providing shift reports.

04/1989– 08/1989
TEXAS

ST. LUKE’S EPISCOPAL HOSPITAL

HOUSTON,

Cardiac Catheterization Nurse

- Provided nursing and technical support during invasive cardiac and vascular procedures such

as cardiac catheterizations, angioplasties, pacemaker insertions and electro-physiologic studies

10/1987– 03/1989
HOUSTON, TEXAS

U.T. M.D. ANDERSON CANCER CENTER

Nurse Clinician

- Provided direct care to assigned thoracic and gastrointestinal oncology patients.

01/1979– 08/1987
MANILA, PHILIPPINES

PHILIPPINE HEART CENTER

Staff Nurse to Director, Critical Care Department

- Responsibilities ranged from provision of direct patient care to assigned cardio-thoracic patients, to the implementation of staff development and training programs to the nursing staff, to the management of all the activities of the Critical Care Department.

EDUCATION

2007–2009 Western Governors University Salt Lake, UT

- Masters in Business Administration, IT Management Emphasis (Candidate for July, 2009)

1973-1978 Saint Paul College of Manila Manila, Philippines

- Bachelor of Science in Nursing
- Graduated Cum Laude.

TECHNICAL SKILLS

- Project Management
 - E-Project, Project 2003, Maintain Budgets, Charter, Maintain Risks and Issues log
- E-MAIL
 - MS Exchange, Mail Essentials, Lotus Notes
- TOOLS
 - MS SQL, MS Query, Oracle, Access 2003, and Crystal Reports 8, Borland Caliber
- OS
 - XP, Windows 2000, TCPIP utilities

- Requirements Management Training Course by Spherion – March 2004
- Crystal Reports - July 2003
- Structured Testing by Spherion - Jan 2003
- Oracle SQL Training – Nov 2002
- Weekend Immersion in Nursing Informatics – April 2002